



DON'T MAKE YOUR PROSPECTS WAIT. WE CONNECT YOUR ONLINE CONVERSATIONS IN REAL-TIME.

Transitioning your physical showroom to your digital showroom.

We connect your website visitors to your salespeople in real-time, for authentic, relevant conversations. No bots or outsourced sales staff. We greet, qualify, and then seamlessly pass the conversation over to your pros to do what they do best – sell. The end result: A chat tool customized to your business and an overall positive experience for your prospect.

100%

RAPID RTC Chat increases leads up to **100%**

7 Sec.

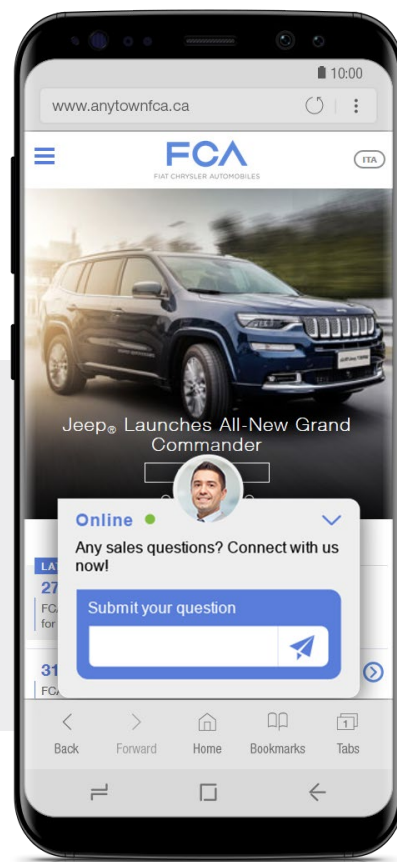
Our concierge service averages an industry leading **7 seconds** to pick up a chat and greet your prospect

3x

Customers who chat are **3 times** more likely to buy

22 Min.

We enable sales teams to nurture real conversations – averaging **22 minutes** in length



How RAPID RTC Chat maximizes your business and your customers' experience:



REAL CONNECTIONS, BETTER EXPERIENCES.

Our Concierge Team maximizes the customer experience by connecting them right to your sales team.



COMPLETE MOBILITY.

No apps or additional software required to download. Any device. Anytime. Anywhere.



INTUITIVE INTERFACE.

Our chat platform allows you to attach a brochure, send a photo, or share a video in real-time.



WE'VE GOT YOU COVERED.

24/7/365 coverage by our certified, bilingual, and 100% dedicated Concierge Team.



BUSINESS INTELLIGENCE.

Chat engagement metrics and a transcript of every conversation is available in real-time for coaching and training opportunities.

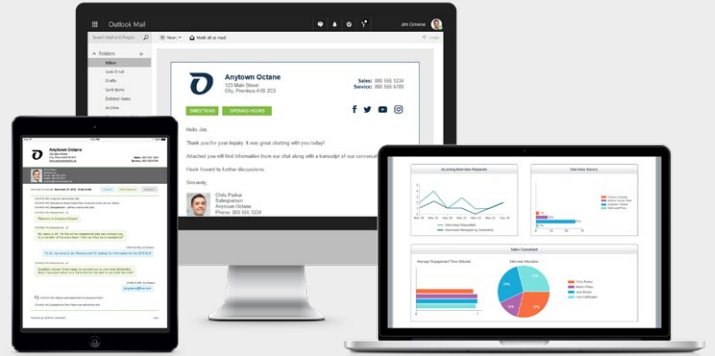


RETURN ON INVESTMENT.

Our clients agree it pays for itself in no time through increased and higher quality lead generation and conversion rates.

Our feature-rich offering provides accountability and actionable intelligence for real results.

Our best-in-class Concierge Team takes personal care of your prospects while we connect them to your sales staff in minutes. Once connected, our Concierge Team continues on standby for the complete conversation as the experience is documented. Following the chat process, a personalized, on-demand email follow-up, complete with full chat transcript, is available to your sales team for a quick and easy deployment. And, with a Business Intelligence dashboard, you'll have actionable insights for coaching and accountability.



A seamless, intuitive Digital Chat Experience places conversations in the palm of your hand.



RAPID RTC Chat allows your chat prospects to engage directly with your sales staff from any device on any platform; such as **Corporate, Dealer, and 3rd Party Websites**. Our Concierge Team immediately greets, qualifies, and pages out to your sales staff. Once accepted, the salesperson is connected to your prospect in real-time; allowing for a real conversation while the concierge remains on standby.

FCA DIGITAL Pricing.

The package pricing is based on your store size outlined by FCA. All packages include RAPID RTCs leading Dealer Care, Training and Concierge Services as well as best in class business intelligence.

FCA Chat Experience (Group 1)	FCA Chat Experience (Group 2)	FCA Chat Experience (Group 3)	FCA Chat Experience (Group 4)
\$395 CAD/mo	\$485 CAD/mo	\$655 CAD/mo	\$795 CAD/mo